

**ACE EDUCATION SESSION DETAILS**  
**Friday, October 14<sup>th</sup> - 9:00 am to 12:20 pm**  
*Ribbon Cutting – 12:30 pm*



**9:00 am – 9:50 pm**

**Federal Industry Legislative Update**

***Presenter: Mike Goscinski, NAMA Lobbyist***

Mike will present an update on the convenience services industry and the impacts of pending and passed Federal, State and Local legislation and regulations. You will also get a high-level overview of the political landscape across the country from state houses to the White House and review NAMA's recent legislative successes and some of the upcoming challenges that the industry will face during the next legislative sessions.

**10:00 am – 10:50 am**

**Be Cyber Secure: Protecting Your Business & Personal Data**

***Sponsor: Tech 2 Success; Presenter: John Hickey, Tech 2 Success***

Understand the risk for your business & your personal risk to cybercrimes. Hear what businesses like yours are doing to protect themselves and take away FREE items you can implement in your business and personal life to reduce your exposure to cybercrimes. Become exposed to additional measures your company can consider learning more about. The information is valuable for everyone, regardless of whether you are the IT decision maker in your business.

**11:00 am – 12:20 pm**

**The Future of Unattended Retail: Changes that Direct Market Decisions,  
Engaging Clients Through Food Service Innovations**

***Sponsor: Cantaloupe; Panel of Presenters:***

**Chris J. Taylor, Reg. Dir. For Unattended & Automated Retail, Canteen**

**Michael Johnson, VP & GM of Micro Markets, Cantaloupe**

**Reed Barton, VP In-Reach Sodexo**

***Technology continues to drive change to the way we approach refreshment services in today's breakrooms. User experience is now top priority in how we utilize the new technologies. Come learn how technology and user experience are driving innovations around breakroom services.***

**The Future of Retail is Your Micro Market, How to Maximize on this Opportunity**

Ever wonder if Amazon Go was a spin-off of micro markets? In this session we'll talk about the opportunities for micro market operators to not only increase same store sales through consumer engagement, but also how they can use their supply chain and innovative technology of self-checkout to expand into new verticals. Have you tried hotel pantries? What about apartment complexes? We'll dive into these concepts and how some operators are already trying these as new ways to offer services into the not so typical micro market location.